

Avigilon Blue 2.2 Release Notes

Build 2.2.3.31 – April 30, 2018

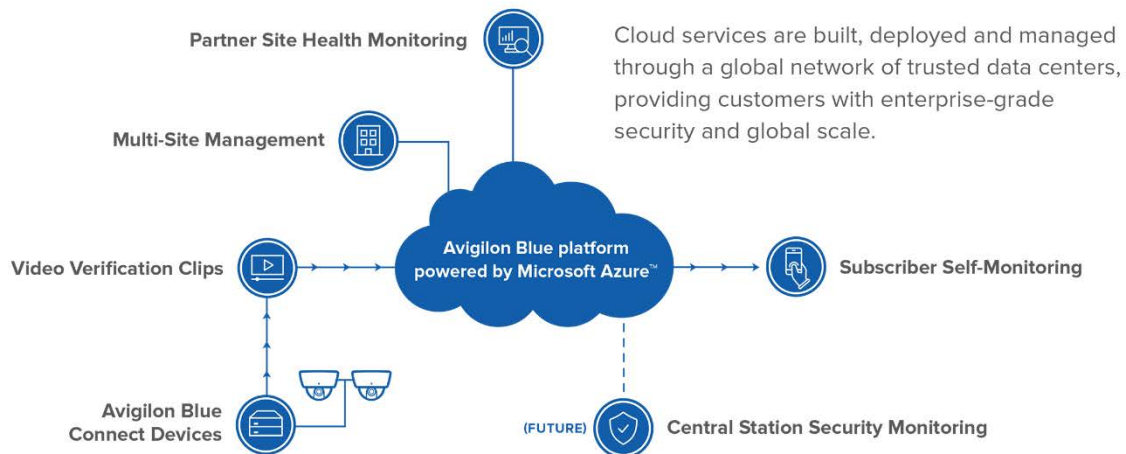
Release Summary

The Avigilon Blue release 2.2 is a minor – but impactful – update of the Avigilon Blue video surveillance service.

The release includes a new Avigilon Blue Connect device firmware package (2.2.6.18). Please upgrade the firmware at your earliest convenience. Note that the device is not recording while it restarts. It takes about one minute for the device to restart. Plan accordingly.

To update the firmware for your Blue Connect device, go to the Devices/General page.

Avigilon Blue Service Creation and Delivery Platform



Avigilon Blue Release 2.2 Enhancements

The Avigilon Blue release 2.2 includes the following:

- Avigilon Blue Android app for self-monitoring businesses
- User interface improvements, adjustments, and lessons learned from the initial release
- Application bug fixes and Blue Connect device bug fixes

Important Things to Know

The following table lists and describes the important things you need to know about this release.

Topic	Description
Continuous recording	<p>The initial release of Avigilon Blue supports continuous recording of the primary and secondary camera streams. Motion-based recording will be released very soon.</p> <p>The Blue Connect device provides 8 TB of storage. When using eight 2MP cameras running at 6 fps, the device stores approximately 30 days of video. Make sure you know the storage requirements for your cameras and locally export the video you need to keep before it is overwritten.</p>
Android app	The Avigilon Blue Android app supports DVD quality video. It does not currently support HD video.
Apple iPad support	The iOS app works well on iPads, but has not yet been specifically optimized for iPads. An optimized iPad app will be available in a later release based on customer demand.
Audio recording	The initial release of Avigilon Blue does not support audio recording.
Analytics capacity	No error message is displayed when the analytic load for the Avigilon Blue Connect device is exceeded. Consult the Avigilon Blue Connect User Guide for capacity guidelines.

Known Issues

The following table lists and describes the known issues and workarounds.

Number	Known Issues – Release 2.2.3.31
2823	When using the Android app, live streaming may cause the phone to get warm to the touch and may restart the phone.
4252	A notification timestamp might deviate from actual event date and time.
5175	You may not be able to modify the name or description of some third-party cameras. Use the camera's user interface.
5479	The number of notifications displayed in the Notification Center dashboard may not match the number of notifications displayed in the graph.
6230	The Avigilon Blue Connect device IP address is not displayed on the Devices page when the Ethernet cable is moved from Camera Uplink Port to Corporate Network Uplink Port. Restart the Connect device.

Number	Known Issues – Release 2.2.3.31
6237	An IP address is not displayed in the connected cameras table for cameras with status “Authentication Required.”
6267	Image rotation is lost when viewing live video in full screen mode.
6287	No user feedback is provided when searching for non-discovered cameras.
6404	A user may be asked to provide camera credentials twice when adding an undiscovered camera.
6427	In the Notifications Center, “Cameras Requiring Attention” count may be incorrect.
6434	Recorded notification video does not continue playing if resolution or orientation has been changed.
6449	Unable to live stream high quality (HD) video using the Android app.
6672	When using the Android app, pausing and resuming full event video causes the video to skip forward.
6677	Live stream and full event video do not work on some Android devices.
6682	By default as an aid when installing a new system, a Dealer can see Subscriber security notifications. When the installation is complete, the Subscriber customer can restrict the Dealer’s access as noted in the user guide.
6851	When adding Avigilon cameras previously used with the Avigilon Control Center (ACC) software unusual motion detection (UMD) feature, you may experience a persistent “Adding Camera” status. Use the ACC Client software to remove the UMD configuration and then add the camera to Avigilon Blue.
6872	When you configure an Avigilon Blue Connect device to use the Camera Uplink Port, the Devices page does not show the IP addresses.
6904	A Dealer can enable health monitoring for a site even after a Subscriber revokes access rights.
6974	When the network connection is disconnected during a firmware upgrade, the displayed progress information is incorrect. The upgrade will continue and the Avigilon Blue Connect device will restart.
6985	When using an analog encoder, if you delete the first connected analog camera, the system deletes all four channels. Reconnect the cameras.

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7000	For some third party cameras, the volume level as viewed from the camera user interface may not match the volume as displayed in Avigilon Blue.
7084	American Dynamics Illustra cameras do not work correctly when connected directly to an Avigilon Blue Connect device PoE port (i.e., a self-assigned IP address). Connect the Blue Connect device to the LAN, connect the cameras to the LAN, and connect the cameras to Avigilon Blue.
7090	Live streaming may stop after 5 minutes depending on the network configuration. The stream will restart.
7152	When talking down using the iOS app on an Apple iPhone X, the audio may be choppy and unintelligible.
7154	When talking down using the iOS app, the last bit of speech just before releasing the talk down button is truncated.
7586	When a notification marked as reviewed is opened by another user and that user closes the notification having made no changes, the notification remains in the in review status. It should remain in the reviewed status.
7606	Adding a previously connected analog encoder with disabled channels may result in those channels remaining disabled.
7813	When a camera connection is lost and then automatically reconnected, the notification will automatically resolve itself. The Activity Log for that notification will say an Unknown User reviewed and resolved the notification.
7878	The Android app does not enable Dealers to view live video when reviewing a camera-related health notification.
7882	When using the Objects Leave Area analytic rule, you must change the default value for number of objects from 1 to 2 or more.
52773	Avigilon Blue does not support certain Sony and ACTi cameras. The video received from these cameras is not compatible with the Avigilon Blue media players. A workaround is to be determined.
55437	Moving network connection from the Camera Uplink Port to the Corporate Network Port prevents Avigilon Blue connection. Restart the device.