

Avigilon Blue 2.6 Release Notes

Build 2.6.3.34 – August 13, 2018

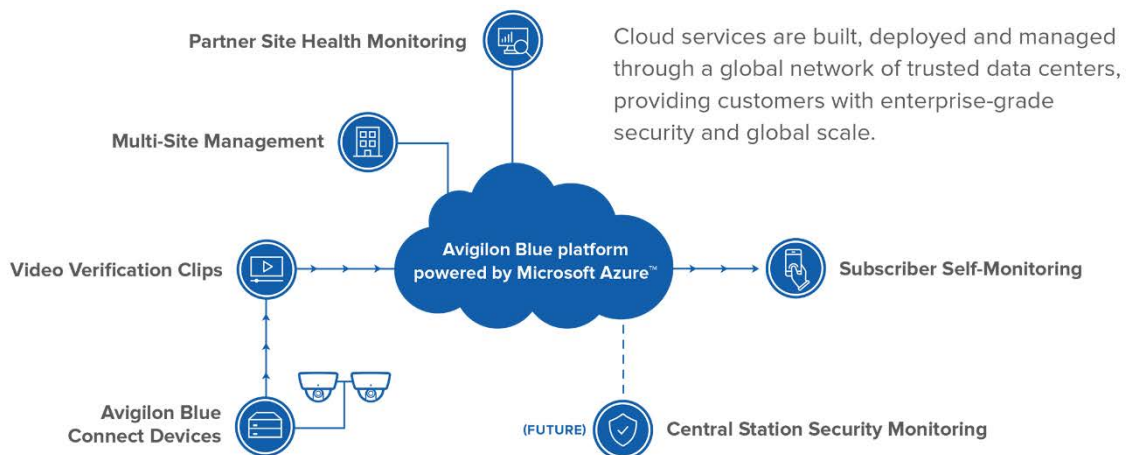
Release Summary

The release 2.6 is a minor update to the Avigilon Blue video surveillance service. It includes some new features and bug fixes.

The release 2.6 includes a new Avigilon Blue Connect device firmware (3.0.22.26). **Please upgrade the firmware at your earliest convenience.** Note that the device is not recording while it restarts. It takes about one minute for an Avigilon Blue Connect device to restart. Please plan accordingly.

To update the firmware for your Avigilon Blue Connect device, go to the Devices page.

Avigilon Blue Service Creation and Delivery Platform



Avigilon Blue Release 2.6 Enhancements

Avigilon Blue release 2.6 includes the following new capabilities:

- Support for the new 16-channel Avigilon Blue Connect device
- Calendar for searching recorded video
- A new view for connected devices that accommodates sites with many cameras while providing at-a-glance system status information
- Delete button to remove Avigilon Blue Connect devices from a site. Any future use of the device requires a factory reset

Important Things to Know

The following table lists and describes the important things you need to know about this release.

Topic	Description
Avigilon Blue Connect device time zone	<p>An Avigilon Blue Connect device ships by default using the UTC time zone format. You see this time format in the security notifications (burned into the video verification clip). In a future release, the time zone of an Avigilon Blue Connect device will be set automatically to the resident time zone.</p> <p>To adjust the Avigilon Blue Connect time zone, do the following:</p> <ol style="list-style-type: none"> 1. Go to Avigilon Blue Connect IP address using Chrome browser 2. Login with Administrator/Password 3. Change URL from <code>https://<ipaddress>/dashboard</code> to <code>https://<ipaddress>/debug</code> 4. Pick correct time zone from under time section 5. Click Apply 6. Reboot device <p>Note: Update the device firmware to see the Time settings section in debug page.</p>
Continuous recording	<p>The initial release of Avigilon Blue supports continuous recording of the primary and secondary camera streams. Motion-based recording will be released very soon.</p> <p>The Avigilon Blue Connect device provides 8TB of storage. When using eight 2MP cameras running at 6 fps, the device stores approximately 30 days of video. Make sure you know the storage requirements for your cameras and locally export the video you need to keep before it is overwritten.</p>
Android app	The Android app supports DVD quality video. It does not currently support HD video.
Apple iPad support	The iOS app works well on iPads, but has not yet been specifically optimized for iPads. An optimized iPad app will be available in a later release based on customer demand.
Audio recording	The initial release of Avigilon Blue does not support audio recording.
Analytics capacity	No error message is displayed when the analytics load for the Avigilon Blue Connect device is exceeded. Consult the <i>Avigilon Blue Connect User Guide</i> for capacity guidelines.

Known Issues

The following table lists and describes the known issues and workarounds.

Number	Known Issues – Release 2.6.3.34
4078	The Avigilon Blue Connect device may fail to return after a firmware update. If this happens, the device must be manually restarted. This is a very rare condition that is not yet reproducible in our test environment.
5175	You may not be able to modify the name or description of some third-party cameras. Use the camera’s user interface.
5479	The number of notifications displayed in the Notification Center dashboard may not match the number of notifications displayed in the graph.
6267	Image rotation is lost when viewing live video in full screen mode.
6434	Recorded notification video is truncated if the camera resolution or orientation changes.
6449	Unable to live stream high quality (HD) video using the Android app.
6672	When using the Android app, pausing and resuming full event video causes the video to skip forward.
6677	Live stream and full event video do not work on some Android devices.
6851	When adding Avigilon cameras previously used with the Avigilon Control Center (ACC) software unusual motion detection (UMD) feature, you may experience a persistent “Adding Camera” status. Use the ACC client software to remove the UMD configuration and then add the camera to Avigilon Blue.
6867	Dealer without access to a site gets success message when enabling Health Monitoring.
6985	Deleting the 1st encoder channel deletes all four encoder channels.
7000	For some third party cameras, the volume level in the camera user interface may not match the volume displayed in Avigilon Blue.
7084	American Dynamics Illustra cameras do not work correctly when connected directly to an Avigilon Blue Connect device PoE port (i.e., a self assigned IP address). Connect the Avigilon Blue Connect device to the LAN, connect the cameras to the LAN, and connect the cameras to Avigilon Blue.
7154	When talking down using the iOS app, the last seconds of speech just before releasing the talk down button are truncated.

Number	Known Issues – Release 2.6.3.34
7586	When a notification marked as reviewed is opened by another user and that user closes the notification having made no changes, the notification remains in the in review status. It should remain in the reviewed status.
7606	Adding a previously connected analog encoder may result in some disabled channels.
7832	When installing an Avigilon Blue Connect device, make sure your account has access to the site. There is no user feedback to help in this scenario. This will be fixed in the next update.
7866	When adding a new camera, a camera connected notification may not happen.
7878	The Android app does not enable Dealers to view live video when reviewing a camera-related health notification.
8582	Manually disconnecting a camera incorrectly modifies the connected cameras information available from the Sites page.
8606	In the Subscription Center, the billing cycle date is off by one day. This will be corrected in a later release.
8636	The default time zone for the Avigilon Blue Connect device is UTC based. This means that the time stamp on video clips is incorrect. It will be fixed in the next release. In the interim, you can manually configure the time zone as discussed in the introductory section.
8667	When creating a notifications schedule, it is possible to enter an invalid date.
8669	As a dealer user with the administrator account type, when viewing a camera-based health notification, no time zone is displayed.
8704	The video from a camera stops streaming after repeatedly clicking +/- 30 sec buttons. You may need to refresh the browser.
8707	Clicking the device Restart button repeatedly causes the Devices page to stay in the “loading” state. Refresh the browser.
9032	The Avigilon Blue Connect device and camera counts are not updated after deleting a device. Refresh the browser.
9160	Downloading video from a time range that does not have recorded video results in downloading the nearest available video.
52773	Avigilon Blue does not support certain Sony and ACTi cameras. The video received from these cameras is not compatible with the Avigilon Blue media players. A workaround is to be determined.